



Reverse Mortgage Solutions, Inc.
14405 Walters Road, Suite 200,
Houston, TX 77014
T 888.918.1110
rmsnav.com

Ditech Holding Corporation has initiated a court-supervised process for the sale of the assets of its operating subsidiaries, including Reverse Mortgage Solutions, Inc.

For additional information please visit <https://dm.epiq11.com/ditechcustomer>.

If you have any questions about this process, please call 1-866-486-4809, toll-free from the U.S. For calls originating outside of the U.S., please dial 1-503-597-7698.

Live operators are available Monday to Friday 9:00 am ET to 9:00 pm ET (except on holidays).

Dear Valued Customer,

I am writing to provide an important update regarding Reverse Mortgage Solutions, Inc.

We have entered into a stock and asset purchase agreement with Mortgage Assets Management, LLC and its affiliate (collectively, "Mortgage Assets"). Under the terms of the agreement, if consummated, Mortgage Assets will acquire the stock and assets of our reverse mortgage business, Reverse Mortgage Solutions, Inc.

Mortgage Assets will serve as the proposed "stalking horse bidder" in a court-supervised sale process. Accordingly, the agreement is subject to higher or otherwise better offers.

Here are the most important things you need to know:

- **During the sale process, our operations are expected to continue as normal, as they have been throughout the Chapter 11 process.**



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- **This sale process has not changed your reverse mortgage, and should not change the scheduled or unscheduled draw process.**
- We intend to move through this process as quickly as possible. We remain committed to delivering exceptional service and exceeding your expectations as we move through the sale process.

Your satisfaction remains our primary focus, and we thank you for your patience and your business. We will keep you informed as we move forward.

Sincerely,

Jeff Baker
President

IF YOU ARE IN BANKRUPTCY, THIS NOTICE IS INFORMATIONAL ONLY. IT IS NOT AN ATTEMPT TO COLLECT THE DEBT. YOU MAY DISREGARD INFORMATION PERTAINING TO PAYMENT REMITTANCE. ANY PAYMENT OBLIGATIONS ARE GOVERNED BY ANY CONFIRMED BANKRUPTCY PLAN OR COURT ORDER.

IF THE OBLIGATION TO REPAY THIS ACCOUNT WAS DISCHARGED IN BANKRUPTCY, THIS NOTICE IS INFORMATIONAL ONLY. IT IS NOT AN ATTEMPT TO COLLECT THE DEBT. YOU MAY DISREGARD INFORMATION PERTAINING TO PAYMENT REMITTANCE. YOU ARE NOT OBLIGATED TO MAKE PAYMENTS AND ANY AMOUNT(S) PAID TO DITECH ARE AT YOUR DISCRETION.